

# TRICIA OLEA SANTOS, PH.D., CCC-SLP

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## EDUCATION

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- Ph.D., Communication Sciences and Disorders 2013  
**University of Texas at Dallas**  
  
Dissertation: Comprehension of Medical Information in Narrative and Expository Discourse: Implications for Health Literacy in the Filipino American Elderly. Advisor: Hanna K. Ulatowska, Ph.D.  
*Golden Key Honours Society*
- M.S., Speech-language Pathology 2005  
**Columbia University**  
*Kappa Delta Phi Honor Society*
- B.S., Speech Pathology 1997  
**University of the Philippines-Manila**  
*Cum Laude*  
*Phi Kappa Phi Honor Society*
- Mini-Fellow 2015  
**Stanford University**  
**School of Medicine, Stanford, CA**  
Web-based Mini-Fellowship Program on Successful Aging – Ethnogeriatrics focus

## WORK EXPERIENCE

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- **Adjunct Professor** 2022-present  
Baylor University (Online Program), Waco, TX
- **Adjunct Assistant Professor** 2013-2021  
University of Texas at Dallas, Dallas, TX
- **Adjunct Faculty** 2014-2019  
Texas Woman's University, Dallas, TX
- **Speech-language Pathologist** 2013-present  
Texas Health Resources - Dallas, TX  
*-Evaluated and managed adult neurogenic communication disorders and dysphagia in acute care. Medical diagnoses include: stroke, traumatic brain injury, Parkinson's disease, pneumonia, traumatic brain injury, and dementia.*  
*-Currently the primary investigator examining health literacy in acute care stroke patients with and without aphasia (randomized controlled trial)*

- **Speech-language Pathologist** 2009-present  
 Methodist Rehabilitation Hospital, Dallas, TX  
 - *Evaluated and managed adult neurogenic communication disorders and dysphagia in inpatient rehabilitation. Medical diagnoses include stroke, Parkinson's disease, pneumonia, traumatic brain injury, and dementia.*
- **Lab Manager** 2008-2013  
 Discourse Studies in Aphasia and Normal Aging Lab  
 University of Texas at Dallas, School of Behavioral and Brain Sciences (*Discourse studies in healthy aging and aphasia*)  
 Dallas, TX
- **Teaching Assistant** 2008-2013  
 University of Texas at Dallas, School of Behavioral and Brain Sciences, Dallas, TX
- **Research Assistant** 2009-2013  
 University of Texas at Dallas, School of Behavioral and Brain Sciences, Dallas, TX  
 (*Joint research project with Baylor University Medical Center: Free water protocol in acute care patients with stroke and traumatic brain injury*)
- **Speech-language Pathologist** 2007-2008  
 CareOne, Teaneck, NJ  
 - *Evaluated and managed adult neurogenic communication disorders and dysphagia in a skilled nursing facility. Medical diagnoses included: stroke, Parkinson's disease, traumatic brain injury, head and neck cancer, and dementia.*
- **Speech-language Pathologist** 2005-2008  
 Holy Name Hospital, Teaneck, NJ  
 - *Evaluated and managed adult neurogenic communication disorders and dysphagia in acute care and outpatient rehabilitation. Medical diagnoses included: stroke, pneumonia, Parkinson's disease, multiple sclerosis, traumatic brain injury, head and neck cancer, vocal fold pathologies, and dementia.*  
 - *Evaluated and managed pediatric communication disorders in outpatient rehabilitation. Medical diagnoses included: childhood apraxia of speech, speech and language delay, autism, vocal nodules, cleft palate, hearing impairment, autism, and Down syndrome.*
- **Instructor, Clinical Training Coordinator** 1997-2001  
 University of the Philippines, Manila, Philippines
- **Speech-language Pathologist** 1997-1999  
 Cardinal Santos Medical Center, Manila, Philippines  
 - *Evaluated and managed adult neurogenic communication disorders and dysphagia in acute care and outpatient rehabilitation. Medical diagnoses included: stroke, Parkinson's disease, traumatic brain injury, vocal fold pathology, and dementia.*

## **PUBLICATIONS**

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### **BOOK CHAPTER**

- **Santos, T. O.** (2015). Cognitive changes in aging: Implications for discourse. In L. Carozza (Ed.), *Communication and Aging: Creative Approaches to Improving the Quality of Life*. New York: Plural publishing.

## **PEER-REVIEWED PUBLICATIONS**

- **Santos, T.O.**, Ulatowska, H.K., Cuadro, C. (*in press*). Preserving and Maintaining Identity in Dementia: Families as Partners in Care. *Contemporary Perspectives in Family Research, Vol 23*.
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G., Patterson, R., Aguilar, S., Lagus, J. (2020). The Journey of Identity of World War II Veterans with and without Dementia. *The Journal of Aging and Social Change* 10 (4): 1-17. doi:10.18848/2576-5310/CGP/v10i04/1-17.
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G., Aguilar, S., Patterson, R. Lagus, J. (2020). "Trauma and Reconciliation in Testimonial Language of World War II Veterans," *The Journal of Aging and Social Change*, 10 (3): 23-38. doi:10.18848/2576-5310/CGP/v10i03/23-38.
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G. (2018). "From Stories to Wisdom: Communicative Competence in Testimonial Language of World War II Pilot Veterans." *The Journal of Aging and Social Change*, 8 (3). <http://doi.org/10.18848/2576-5310/CGP/v08i03/17-26>.
- **Santos, T.O.**, Ulatowska, H.K. (2018). Comprehension of Medical Information in Elderly Migrant Filipino Americans: Does Culture Matter? *The Journal of Aging and Social Change*, 8 (1): 79-90. doi:10.18848/2576-5310/CGP/v08i01/79-90.
- Ulatowska, H.K., Reyes, B.A., **Santos, T.O.**, Garst, D., Vernon, J., Graham, K., Mak, K. (2013). Macrostructure in Aesop's fables: Gains and pitfalls in determining production and comprehension in aphasia. *International Journal of Speech-language Pathology*, 15, (6), 634-642.
- Ulatowska, H.K., Reyes, B.A., **Santos, T.O.**, Garst, D., Vernon, J., McArthur, J. (2013). Personal narratives in aphasia: understanding narrative competence. *Topics in Stroke Rehabilitation*, 20 (1), 36-43.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Worle, C. (2011). Stroke narratives in aphasia: The role of reported speech. *Aphasiology*, 25, 93-105.
- Concepcion, J., **Santos, T.O.**, Cuadro, C., Marzan, JM, Cheng, W., Ligot, F. (2010). Speech Pathology in the Philippines: Perspectives of an evolving profession. *Acquiring Knowledge in Speech, Language and Hearing (ACQ) Journal. Speech Pathology Australia*.
- Cheng, WTC.; **Olea, TM.**; Marzan, JCB (2002). The Status of Speech-language Pathology in the Philippines. *Folia Phoniatrica et Logopaedia*. Vol. 54:79-82. USA.

## **PEER-REVIEWED PUBLISHED ABSTRACTS AND CONFERENCE PROCEEDINGS**

- **Santos, T.O.**, Ulatowska, H.K., Cuadro, C. (2021). Cultural Considerations in Life Participation in Aphasia: A Filipino Case Study. *Innovation in Aging*, Volume 5, Issue Supplement\_1,275, <https://doi.org/10.1093/geroni/igab046.3373>.
- Walsh, D., Ulatowska, H., **Santos, T.O.**, Aguilar, S., Patterson, R. (2020). Life Review in Dementia: The Value of Identity. *Innovation in Aging*, Volume 4, Issue Supplement\_1,275, <https://doi.org/10.1093/geroni/igaa057.879>

- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G., Lagus, J., Pruett, M., Aguilar, S. (2019). Stories of Trauma And Reconciliation of World War II Veterans. *Innovation in Aging*, Volume 3, Issue Supplement\_1, S768, <https://doi.org/10.1093/geroni/igz038.2822>
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G. (2018). Lessons Learned From Testimonies Of World War II Veterans. *Innovation in Aging*, Volume 2, Issue suppl\_1,697, <https://doi.org/10.1093/geroni/igy023.2590>.
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G. (October 2015). “Autobiographical memories in Testimonies of WW II Veterans with Dementia.” Proceedings for the **2015 Academy of Aphasia** in Tucson, Arizona.
- **Santos, T.O.**, Ulatowska, H.K. (October 2014). “Stroke education for the at-risk elderly: Do words really matter?” Proceedings for the **2014 Academy of Aphasia** in Miami, Florida.
- Kenedi, H., Foreman, M., Graybeal, D., Reynolds, J., Campbell, J., **Santos, T. O.**, Gibson, M. & Burgardt, M. (2013, September). Positive and Negative Clinical Indicators of the Free Water Protocol in an Acute Care Setting: Two Pilot Studies. Proceedings for the **2013 North American Brain Injury Society**, *Journal of Head Trauma Rehabilitation*, 28 (5), E63-E64.
- Ulatowska, H., **Santos, T.O.**, Reyes, B., & Vernon, J. (2012). Macrostructure in Aesop's Fables: Gains and Pitfalls in Determining Production and Comprehension in Aphasia. Proceedings for the **2013 Academy of Aphasia** in California.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.** (2010). Conversational Code –switching in Texas. Proceedings for the Third International Symposium on Communication Disorders in Multilingual Populations.

## **PRESENTATIONS**

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### **PEER-REVIEWED CONFERENCES- NATIONAL**

- **Santos, T.O.**, Ulatowska, H.K., Cuadro, C. (2021). Cultural Considerations in Life Participation in Aphasia: A Filipino Case Study. Paper presented at the 2021 Virtual Gerontological Society of America (GSA) Online Convention.
- Ulatowska, H.K., **Santos, T.O.**, Aguilar, S., Patterson, R. (November 2020). Life Review in Dementia: The Value of Identity. Paper presented at the 2020 Virtual Gerontological Society of America (GSA) Online Convention.
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G., Pruett, M., Lagus, J. (November 2019). “Journey of Identity in the Testimonial Language of World War II Veterans.” Poster presented at the 2019 American Speech-language Hearing Association (ASHA) Convention in Orlando, FL.
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G., Lagus, J., Pruett, M., Aguilar, S. (November 2019). Stories of Trauma and Reconciliation in World War II Veterans. Poster presented at the 2019 GSA Convention in Austin, TX.
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G., Lagus, J.L. (November 2018). “War Experiences of WW II Pilot Veterans: Does Memory Support Language in the Oldest-old?” Poster presented at the 2018 ASHA Convention in Boston, MA.

- Ulatowska, H.K., Walsh, D.G., **Santos, T.O.** (November 2018). "Lessons Learned from Testimonies of World War II Veterans." Poster presented at the 2018 GSA Convention in Boston, MA.
- Ulatowska, H.K., Walsh, D.G., **Santos, T.O.**, Paul, K. (November 2017). "Communicative Competence of the Oldest Old: Themes and Organizational Patterns" Poster presented at the 2017 ASHA Convention in Los Angeles.
- Ulatowska, H.K., Walsh, D.G., **Santos, T.O.**, Henson, A., Lagus, J., Paul, K. (November 2016). "Coherence of Testimonial Language in WWII Veterans: Insights into the Role of Memory" Poster presented at the 2016 ASHA Convention in Philadelphia.
- Ulatowska, H.K., Walsh, D.G., **Santos, T.O.**, Lagus, J. Henson, A. (November 2016). Emotional Memory In Testimonies Of World War II Veterans: War Experiences In Life Review. Poster presented at the 2016 GSA Convention in New Orleans, LA.
- Ulatowska, H.K., Walsh, D.G., **Santos, T.O.**, Reyes, B., Hensen, A. (November 2015). "Testimonial Language in the Old Elderly: Stories from WWII Veterans" Poster presented at the 2015 ASHA Convention in Colorado.
- Ulatowska, H.K., **Santos, T.O.**, Walsh, D.G. (October 2014). "Autobiographical memories in Testimonies of WW II Veterans with Dementia" Poster presented at the 2014 Academy of Aphasia in Tucson, Arizona.
- **Santos, T.O.**, Ulatowska, H.K. (October 2014). "Stroke education for the at-risk elderly: Do words really matter?" Poster presented at the 2014 Academy of Aphasia in Miami, Florida.
- Ulatowska, H.K., Walsh, D.G., **Santos, T.O.**, Reyes, B. (November 2014). "Life Review of American Veterans of the Second World War: Remembering and Reflecting on ' the Good War.'" Poster presented at the 2014 Gerontological Society of America in Washington, D.C.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Garst, D. (November 2013). "Forms and Function of Reminiscence: Elderly Veterans with and without Dementia." Poster presented at the 2013 ASHA Convention in Chicago, Illinois.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Garst, D., Seok, H., Kim, Y. (November 2013) ."Language & Information Structure in Procedural Discourse of Individuals With Aphasia & Right-Hemisphere Dysfunction." Poster presented at the 2013 ASHA Convention in Chicago, Illinois.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Vernon, J. (November 2012). "Macrostructure in Aesop's fables: Gains and pitfalls in determining production and comprehension in aphasia." Poster presented at the 2012 Academy of Aphasia in San Diego, California.
- **Santos, T.O.**, Ulatowska, H.K. (November 2012). "Comprehension of Medical Information among Elderly Filipino Americans: Implications for Health Literacy." Poster presented at the 2012 GSA Convention in New Orleans.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Vernon, J., Mak, K. (November 2012). "Procedural Discourse in Aphasia." Poster presented at the 2012 ASHA Convention in Georgia.

- Kenedi, H., **Santos, T.O.**, Burgardt, M. (November 2012). "Practice-Based Evidence: Academics & Clinicians Working Together" Poster presented at the 2012 ASHA Convention in Georgia.
- **Santos, T.O.**, Ulatowska, H.K., Cuadro, C. (November 2011). "Code Switching among bilingual Filipinos with and without aphasia." Poster presented at the 2011 ASHA Convention in San Diego.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Garst, D., Vernon, J., McArthur, J. (November 2011) . "Personal narratives in aphasia: A closer look at coherence." Poster presented at the 2011 ASHA Convention in San Diego (November 2011).
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Varindani, R. (November 2010). "Cultural perception of Illness Across Different Ethnic Groups." Poster presented at the 2010 Gerontological Society of America Convention in New Orleans.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Varindani, R. (November 2010) . "Code switching in illness stories: a cross cultural study." Poster presented at the 2010 ASHA Convention in Philadelphia.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Worle, C. (November 2009) "Stroke Stories: The Role of Reported Speech." Poster presented at the 2009 ASHA Convention in New Orleans.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.**, Worle, C. (November 2009). "Stroke narratives in aphasia: The role of reported speech." Poster presented at the 2009 ASHA Convention, New Orleans, Louisiana.
- **Santos, T.O.**, Cheng, W.T., Madlansacay, M. (November 2008). "Incidence of Aspiration in Patients Diagnosed with Pneumonia." Poster presented at the 2008 ASHA Convention in Chicago.
- Carozza, L., **Santos, T.O.**, Abesamis, T. (November 2007). "Assessing Stress and Communicative Effectiveness in Patients with Aphasia." Poster presented at the 2007 ASHA Convention in Boston, Massachusetts.
- Carozza, L., **Santos, T.O.**, Abesamis, T. (November 2006). "The CEASRS: Screening communicative effectiveness and stress among aphasic clients and their caregivers." Poster presented at the 2006 ASHA Convention in Miami Beach, Florida.
- Carozza, L., **Santos, T.O.**, Abesamis, T. (November 2005). "A Proposal: Development of Communicative Effectiveness and Stress Rating Scale for Patients with Aphasia and their Caregivers." Paper presented at the 17<sup>th</sup> Greater New York Conference for Behavioral Sciences in New York, New York.
- Estuar, M.C., Atotubo, J., **Santos, T.O.** (November 2005). "Function-Form Interactions of Filipino Children with Down Syndrome." Poster presented at the 2005 ASHA Convention in San Francisco, California.
- **Olea, T.**, Blalock, A., (November 2004). "Facing Aphasia: A review of the Boston." Poster presented at the 2004 ASHA Convention in Philadelphia.

## **PEER-REVIEWED CONFERENCES- INTERNATIONAL**

- **Santos, T.O.**, Ulatowska, H.K., Cuadro, C. (July 2016). *Narrative Discourse in Bilingual Aphasia: The Clinical Value of Stroke Stories*. Poster presentation at the 1<sup>st</sup> Philippine Association for Speech Pathologists Convention 2016, Manila, Philippines.
- **Santos, T.O.**, Ulatowska, H.K., Cuadro, C. (October 2015). *Stroke Narratives in Bilingual Aphasia*. Presentation at the 9<sup>th</sup> Asia Pacific Conference of Speech, Language and Hearing 2015, Guangzhou, China. *Selected Best Presentation at the Conference*.
- Ulatowska, H.K., Reyes, B., **Santos, T.O.** (November 2009). *Conversational Code-switching in Texas*. Presentation at the Third International Symposium on Communication Disorders in Multilingual Populations, Cyprus, Greece.

## **Invited-International - Continuing Education Webinar**

- **Santos, T.O.** (May 2019). *Discourse Intervention in Aphasia*. 18 May 2019. Philippine Association of Speech Pathologists Webinar.

## **Invited- State - Continuing Education Webinars**

- **Santos, T.O.** (July 2019). *Discourse Intervention in Aphasia: Renegotiating Identity Post Stroke*. SpeechPathology.com Webinar (ASHA/0.1 Advanced Level).
- **Santos, T.O.** (May 2018) *Discourse Intervention in Aphasia: The Clinical Value of Stories and Conversation*. SpeechPathology.com Webinar (ASHA/0.1 Advanced Level)

## **TEACHING EXPERIENCE - CLASSROOM INSTRUCTION**

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### **Baylor University (Instructor - Graduate Course)**

Voice Pathology	Spring 2022, 2023 Summer 2022 Fall 2022
Cognitive-linguistic Disorders	Spring 2023

### **University of Texas at Dallas (Guest Lectures - Graduate Courses)**

Culture and Communication	Spring 2021, 2018, 2016
Adult Dysphagia	Summer 2014, 2015, 2017, 2018, 19
The Aging Brain	Fall 2015, 2017, 2020

### **Texas Woman's University (Instructor - Graduate Course)**

Adult Dysphagia	Spring 2015, 2016, 2018
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### **Texas Woman's University (Guest Lecture - Graduate Courses)**

Voice Disorders	Spring 2014
Culture and Communication	Fall 2013

### **University of Texas at Dallas (Teaching Assistant - Graduate Courses)**

Dysphagia	Summer 2009, 2010, 2011, 2012
Advanced Dysphagia	Spring 2009, 2010, 2011, 2012, 2013
Culture and Communication	Spring 2009, 2010, 2011, 2012, 2013
The Aging Brain	Fall 2009, 2010, 2011, 2012, 2013

### **University of the Philippines (Instructor - Undergraduate Courses) 1997-2001**

Introduction to Speech Pathology
Diagnostic Procedures in Speech Pathology

Undergraduate Seminars in Speech Pathology  
Anatomy and Physiology in Speech Pathology  
Neuroanatomy  
Language Disorders in Children  
Language Disorders in Adults  
Voice Disorders

## **TEACHING - RESEARCH ADVISEMENT/ TECHNICAL REVIEW**

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**University of Hawai'i**, Department of Communication Sciences and Disorders, John A. Burns School of Medicine (**Committee Member**) 2016

- *Recall of Stroke and Dysphagia Information in Healthy Older Adults: Expository versus Narrative Discourse*. Student researchers: K. Holguin, M. Murphy. Committee members: Alaina Davis, PhD, Linna Jin, MS.

**University of the Philippines**, College of Allied Medical Professions (**Technical review committee member**) 2016

- *Syntactic Development of Verbal and Nonverbal Predicate Structures in Three Filipino Preschool Children: A Longitudinal Case Study*.

**University of the Philippines (Undergraduate Thesis Committee Member)** 1997-2001

- *Incidence of voice disorders among primary voice users* (J. Fontelera and R. Chuachiaco)
- *Parental awareness of speech pathology as a profession among parents of SLP students* (J. Trinidad and C. Baseleres)
- *Communicative use (pragmatics) skills among normally developing Tagalog-speaking Children Aged 1;0-1;11 years old* (M. Palafox and C. Acuna)
- *Pragmatic skills (communicative use) among Filipino children with Down syndrome aged 1;0-1;11 years old* (J. Gutierrez)
- *Pragmatic skills (communicative use) among Filipino children with Down syndrome aged 2;0-2;11 years old* (Outstanding undergraduate thesis, AY 1999-2000) (J. Atotubo and C. Estuar)
- *Communication disorders among physically and emotionally abused children in Metro Manila, Philippines* (M. Reyes, S. Ladignon and C. Laroco)
- *Incidence of dysphagia among children with Down syndrome*
- *A profile of dysphagia health resources and equipment available in selected tertiary general hospitals in Metro Manila, Philippines* (R. Gupit and G. Quiroz)

## **TEACHING - CLINICAL SUPERVISION**

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**Holy Name Hospital**

Clinical supervision of students from Montclair University,  
Kean University, and East Stroudsburg University

2007-2008



## University of the Philippines

Supervised physical, occupational, and speech pathology students in the UP  
Community-Based Rehabilitation Program 1997-2001

## HONORS & AWARDS

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- Best Presentation at the Conference 2015  
9<sup>th</sup> Asia Pacific Conference of Speech, Language and Hearing
- *Golden Key International Honours Society* 2013  
University of Texas at Dallas
- *Kappa Delta Phi Honors Society* 2005  
Columbia University
- *Phi Kappa Phi Honors Society* 1997  
University of the Philippines
- Nominee, *Ten Outstanding Students of the Philippines* 1997  
University of the Philippines

## REVIEWING AND EDITORIAL EXPERIENCE

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- **Ad hoc Journal Reviewer**  
*Journal of Aging and Social Change* (2017-present)  
*Topics in Stroke Rehabilitation Journal* (2012-present)  
*International Journal of Aging and Society* (2017)

## STUDENT INTERNAL FUNDING RECEIVED

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- Student Travel Award (\$1000) Fall 2008, Fall 2011, Fall 2012  
University of Texas at Dallas
- Ph.D. Research Small Grants Recipient (\$1000) Spring 2012  
University of Texas at Dallas

## PROFESSIONAL LICENSURE AND AFFILIATIONS AND CERTIFICATIONS

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- License in Speech-language Pathology - State of Texas
- Certificate of Clinical Competence in Speech-language Pathology -  
American Speech-Language Hearing Association
- Lee Silverman Voice Therapy (LSVT) LOUD

## FOREIGN LANGUAGE

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- Tagalog: Fluent reading/writing and conversational skills